

Safety in the Hospital – Fox Valley

Our goal is to provide the best and safest care for your child during your stay.

ID's

- Staff will tell you their name and role. They will wear an ID badge at all times.
- You will be asked to show a photo ID when your child is admitted and goes home from the hospital. This is to make sure we send our patients home with the right person.

Hand cleaning

- Everyone must clean their hands before and after taking care of your child. This helps prevent the spread of germs that cause infections.



Bands



- Your child will have a wrist band with their name and birth date on it. Staff will check it before giving medicine, drawing blood or doing any treatments or procedures.
- If your child has any special health care needs, other wristbands may be added. If a band comes off, please tell your nurse.

Urgent medical concerns

- You are a partner with the healthcare team and we value your input.

If you have an urgent medical concern about your child and you feel the healthcare team is not responding, call the Rapid Response Team.

Dial 444

For non-urgent safety concerns, call the CHW Patient Safety Hotline at 1-414-266-2273 or 1-800-809-7646. You can also go to chw.org, click on “contact us”. At the bottom of the page, click on “Safety and quality” and then “report a patient care or safety concern”.

Caring for your child

- Babies under three (3) year old must sleep in a crib with the rails up. Your baby will be put back in the crib if found sleeping with an adult on a cot or recliner.

Important CHW and Community Resources

- The Northeast Regional Center for Children and Youth with Special Health Care Needs. 325 N. Commercial St. Suite 400, Neenah, WI. Gives free and confidential help to families and providers who care for children and youth, birth to 21 who have disabilities and/or special health care needs. There is a free lending library with books, videos and other materials. Topics include autism, diabetes, prematurity, epilepsy, Crohn's disease, and more. **(920) 969-5325** or www.northeastregionalcenter.org.
- **National Domestic Violence** Hotline at 1-800-799-7233 (SAFE) or visit www.endabuse.org. Call for help about family violence.

This teaching sheet is meant to help you care for your child. It does not take the place of medical care. Talk with your healthcare provider for diagnosis, treatment, and follow-up.